

5 TIPS From Caitlyn Laubach

Caitlyn Laubach, the branch manager of Everence Federal Credit Union's National Branch, works with all of the Everence members who do not have a physical branch location to do their banking. Caitlyn shares valuable tips for being Cyber Smart when banking online.

TIP 01

Think twice.

Whether you are clicking a link in an email or downloading a file online, think twice before clicking. A click on a bad link can download malware or even a virus that could corrupt your computer or even give fraudsters access to your account information.

TIP 02

Verify requests.

If any of your account institutions request personal information by text, phone or email, verify that request! Do not share your social security number or banking information unless you have initiated or are expecting the call.

TIP 03

Protect your passwords.

Be strategic with your passwords—don't use your name, birthday or social security number. Also, vary your password between accounts and use a password manager to help you manage them. Two factor authentication can also be helpful.

TIP 04

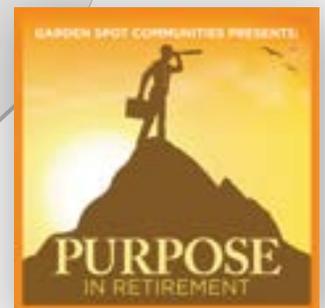
Stay up to date.

It is important to keep your browsers and applications up to date. Web and app developers release updates to fix bugs and remove security issues. Don't hesitate to update your browser or apps when new versions are released.

TIP 05

Monitor your accounts.

Monitor your accounts regularly. If you have a banking or credit card app on your phone, check it a couple times a week, or even daily. Many apps also offer options to get alerts when you make a purchase or transaction. Reporting questionable transactions quickly will help to keep your account safe.



If you find these tips helpful feel free to share them with friends, on social media, in presentations and shout them from the roof tops.

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